



water & sanitation

Department:
Water and Sanitation
REPUBLIC OF SOUTH AFRICA

DEPARTMENT OF WATER AND SANITATION

CLOSING DATE: 19 September 2025 TIME: 00:00

Note: Interested applicants must submit their applications for employment to the email address specified on each post (all documents must be submitted in one in PDF attachment/s, size not exceeding 10mb) Subject title on the email must indicate the reference number of the post. Applicants should forward applications to the correct email address of the post as incorrect emailed applications will not be considered. Applications must be submitted using the newly implemented Z83 form obtainable on the Department of Water and Sanitation website, under career opportunities or the DPSA website, under vacancies in the Public Service (point 4) and should be accompanied by a comprehensive CV (with full particulars of the applicants' training, qualifications, competencies, knowledge & experience). All required information on the Z83 application form must be provided. Other related documentation such as copies of qualifications, identity document, etc need not to accompany the application when applying for a post as such documentation must only be produced by shortlisted candidates during the interview date in line with DPSA circular 19 of 2022. With reference to applicants bearing professional or occupational registration, fields provided in Part B of the Z83 must be completed as these fields are regarded as compulsory and such details must also be included in the applicants CV. Failure to complete or disclose all required information will automatically disqualify the applicant. No late, applications will be accepted. A SAQA evaluation certificate must accompany foreign qualification/s (only when shortlisted). Applications that do not comply with the abovementioned requirements will not be considered. Foreigners or dual citizenship holders must provide a police clearance certificate from country of origin (only when shortlisted). The Department of Water Sanitation is an equal opportunity employer. In the filling of vacant posts, the objectives of section 195 (1) (i) of the Constitution of South Africa, 1996 (Act No: 108 of 1996) the Employment Equity imperatives as defined by the Employment Equity Act, 1998 (Act No: 55 of 1998) and relevant Human Resources policies of the Department will be taken into consideration. Correspondence will be limited to short-listed candidates only. If you do not hear from us within three (3) months of this advertisement, please accept that your application has been unsuccessful. The department reserves the right not to fill these positions. Women and persons with disabilities are encouraged to apply and preference will be given to the EE Targets. The successful candidates will be appointed on Standard Contract in terms of section 76 of the National Water Act, Act 36 of 1998.

POST: Industrial Technician – IT

Ref No: 19092025/CE01

CHIEF DIRECTORATE: CONSTRUCTION MANAGEMENT

SALARY: R325 101 per annum (Level 7)

CENTRE: Eastern Cape – Mzimvubu (Standard Contract)

REQUIREMENTS: Candidates must be in possession of a National Diploma / Degree in Information Technology or Computer Systems plus two (02) years relevant experience. Knowledge of Windows 7, 10, 11 and latest MS Office Applications. A valid driver's licence. In-depth knowledge of client-server IT environment. Willingness to travel to various remote construction sites and offices. Leadership qualities. Sound computer knowledge and skills. Candidates must be in possession of Strong Analytical, diagnostic, and problem-solving skills. Good communication skills both written and verbal. Must be able to work independently and as part of a team. Must be willing to work after hours when required. Personable, professional demeanour. Must have good interpersonal relations. Results driven. Ability to pay attention to detail. Ability to work under pressure.

DUTIES: The incumbent will be responsible for daily management of all IT related queries. Manage calls logged on the call management system. Provision of end-user support with regards to hardware, and network connectivity. Equipment and software analysis. Physical inspection of equipment for any visible defects. Testing and connection of peripherals on their stations including driver installation. Provision of necessary training in operational use of equipment. Ensure that all IT policies, norms, and standards are enforced. Rolling out new software on computer equipment as prescribed by office of the CIO. Maintaining of existing hardware and software. Executing Root Cause Analysis with regards to hardware and software incidents and issues. Resolving warranty issues. Providing users with advice regarding future use of or replacement of equipment / software. Investigate equipment / software capabilities. Decommissioning of hardware and software. Receive equipment that is to be removed from the system. In case of equipment with memory capabilities – ensure all data is permanently removed from devices. Install and upgrade

software applications not performed by resources from service providers. Provide and maintain internet and e-mail client services. Ensure that antivirus software signature and operating systems patches are up to date.

ENQUIRIES: Mr IM Maseko Tel. (017) 720 1668

APPLICATIONS: Must be submitted using the newly implemented Z83 and a comprehensive CV to the Department of Water and Sanitation, emailed to RecruitmentCEast@dws.gov.za

For Attention: Construction Management (Recruitment and Selection office)